1200 / 1600 Ceramic stones disappeared from site?

Posted by Mechron - 16 Aug 2012 08:07

I was ready to place an order today but I wanted to include the ceramic 1200 / 1600 stones, and I have found that they have disappeared from the products page:

http://www.wickededgeusa.com/index.php?option=com_virtuemart&Itemid=84

Are they going to be back, or is this permanent?

Just kind of confused as to what's going on.

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Re: 1200 / 1600 Ceramic stones disappeared from site?

Posted by Billabong - 23 Aug 2012 01:58

Hi Clay.

Thanks for the info, I just ordered some from Howes Knife Shop.

I can live with the powder etc. now I know what to expect.

Really keen to get my name on the list for the new arms.

Sent an email to WE sales, hoping for a reply soon?

Billabong.

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Re: 1200 / 1600 Ceramic stones disappeared from site?

Posted by Billabong - 21 Sep 2012 19:53

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wickededge wrote:

tightening up the formula. We've also added a step where they vibrate the stones in house to remove the kiln layer before shipping them to us.

Sure enough mine are chalky too, they chip along the edges very quickly and are very light compared to the micro's I also purchased.

Why are the two ceramics so different Clay?

A different manufacturer or process?

Can we expect the new 1200/1600's to be more like the micro's?

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Re: 1200 / 1600 Ceramic stones disappeared from site?

Posted by nomo4me - 21 Sep 2012 20:37

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Billabong do you consider these to be defective to the point where you are asking for replacements?

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Re: 1200 / 1600 Ceramic stones disappeared from site?

Posted by Billabong - 21 Sep 2012 20:40

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Not at all, they work fine so far.

I was aware when I ordered them.

Just wondering what the changes Clay talks of might bring.

edit - Considering the coarse side of the microfines are coarser than both sides of the 1200/1600's.

I can't see why the new 1200/1600's couldn't be the same quality/finish as the micro's are.

Unless they are made by a different manufacturer or process.

The micro fines are of an exceptional quality.

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Re: 1200 / 1600 Ceramic stones disappeared from site?
Posted by wickededge - 21 Sep 2012 23:27

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Billabong wrote:

wickededge wrote:

tightening up the formula. We've also added a step where they vibrate the stones in house to remove the kiln layer before shipping them to us.

Sure enough mine are chalky too, they chip along the edges very quickly and are very light compared to the micro's I also purchased.

Why are the two ceramics so different Clay?

A different manufacturer or process?

Can we expect the new 1200/1600's to be more like the micro's?

The ceramic process is completely different and they do come from a different manufacturer. The Superfines will never be much like the Micro-Fines which is good since they both have their place. I still love and use my Superfines quite a lot; they're perfect when I want to get the deeper scratches of the diamonds out. If I'm looking to create a perfectly smooth bevel, I use those stones.

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Re: 1200 / 1600 Ceramic stones disappeared from site?
Posted by KyleMazur - 13 Oct 2012 19:53

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any news on whether these are coming back? I see Clay you said it would be at least 6 weeks and that was almost 2 months ago. Any new news?

kmm

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Re: 1200 / 1600 Ceramic stones disappeared from site?
Posted by BobNash - 14 Oct 2012 13:51

Hi Kyle

Kyle told us this past week that they would be in this coming week or the next. Hopefully they'll be here as we are almost out!

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Re: 1200 / 1600 Ceramic stones disappeared from site?
Posted by Billabong - 12 Nov 2012 01:40

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nomo4me wrote:

Billabong do you consider these to be defective to the point where you are asking for replacements?

I do now, there appears to be a crack across the surface of one.

Unless this is normal behaviour of course?

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Re: 1200 / 1600 Ceramic stones disappeared from site?

Posted by wickededge - 12 Nov 2012 08:37

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No, they shouldn't be cracked... Please send off an email to Kyle with pictures and we'll get you taken care of.

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Re: 1200 / 1600 Ceramic stones disappeared from site?

Posted by Billabong - 12 Nov 2012 08:50

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wickededge wrote:

No, they shouldn't be cracked... Please send off an email to Kyle with pictures and we'll get you taken care of.

I'll take some more pics in daylight.

Thanks Clay, what is Kyles email?

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