# Avatar help
Posted by KenBuzbee - 01 Jan 2013 07:48

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Is there a way to upload an avatar from an iPad? When I go there the upload file is greyed out.

Thanks,

Ken

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# Re: Avatar help
Posted by admin - 02 Jan 2013 12:32

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Hi, I will do some testing and try to replicate the issue and resolve it. I will email you if i need to have you try it.

Thank you and Happy New Year

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# Re: Avatar help
Posted by KenBuzbee - 02 Jan 2013 12:49

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**Billabong wrote:**

I just tried Safari, Atomic Web and Chrome, all work for me iPad2.

So I figure it is your iPad.

Well, I guess that's good to know...

**Billabong wrote:**

Every now and then you should "double click" the home button (or four fingers touch & slide up),

Yeah, I do that routinely. But I tried it just now, no dice.

**Billabong wrote:**

Also try Settings/Safari/ClearHistory.

Still no.

**Billabong wrote:**

Perhaps try a reset. (home & start button for 10 secs)

And no to that as well.

**Billabong wrote:**

Or iOS update? (6.0.1)

Can't. It's a clunky old iPad 1 that will only run 5.11. Can you believe anyone is still using these old boat anchors?

**admin wrote:**

Hi, I will do some testing and try to replicate the issue and resolve it. I will email you if i need to have you try it.

Cool, thanks. I guess it could be an iOS issue, ya think?

**admin wrote:**

Thank you and Happy New Year

Thanks, to you as well.

Ken

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# Re: Avatar help

Posted by Billabong - 02 Jan 2013 13:04

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**KenBuzbee wrote:**

Can you believe anyone is still using these old boat anchors?

Ken

Yes, shame they don't allow iOS updates though, at least you don't have to suffer Apple maps.

Do you ever get near another web enabled device?

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# Re: Avatar help

Posted by KenBuzbee - 02 Jan 2013 13:33

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**Billabong wrote:**

Do you ever get near another web enabled device?

Yeah, I have a PowerBook (PowerPC of course ) around here somewhere....

Ken

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# Re: Avatar help

Posted by coryschnaufer - 02 Jan 2013 14:38

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Since I saw your topic I figured I would try on my iPad.  I don't have an issue uploading but once I save nothing happens. Any ideas? Is it the server? Is there a limit to the photo size maybe? I'm going to try and attach the photo to this post and see if that works.

[attachment:1]C:fakepathimage.jpg[/attachment]

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